

CA No. Applied for
Complaint No. 469/2025

In the matter of:

Sourabh GuptaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Agrawal, Member (Legal)
2. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL.

ORDER

Date of Hearing: 21st April, 2026
Date of Order: 23rd April, 2026

Order Pronounced By:-Mr. S.R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant applied for Name Change vide request no. OONNG2410258676 against CA No. 101620214 at premises no. Kh. No. 12, Previously 12/11, 12, 18/2, 19, 20, 21/1, 22 and 26, New Mandoli Industrial Area, Delhi-110093. It is also his case that OP rejected his application for new connection on the grounds of "Kh No. mismatch as per application form and ownership proof".

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Secretary
CGRF (BYPL)

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The complainant also stated that the property details and khasra Number mentioned in his application and ownership documents refer to the same premises and any variation is purely clerical or due to local record notation, not a change of property.

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking Name Change of electricity connection bearing CA No. 101620214 installed in the name of Ms. Dimpal at premises no. Kh. No.12/12, Shiva Gali Mandoli, Near Shivani Dharam Kata, Industrial Area, Delhi-110093 vide request no. OONNG2410258676.

Reply further submitted that the application for name change was rejected due to; there is a mismatch of property paper submitted at the time of sanction of electricity connection and at the time of change of name of aforementioned electricity connection. Regulation 17 of DERC quoted in support of the same.


3. The complainant in its rejoinder refuted the contents stated in the reply of the respondent. It is stated that Regulation 17 does not empower the Respondent to reject a name change application on vague allegations, especially when ownership/ possession is duly established and there are no outstanding dues. That the electricity connection bearing CA NO. 101620214 is live connection and there is no allegation of electricity theft, misuse or non-payment of dues against the said connection. Also the respondent has been issuing electricity bills at the same premises, thereby acknowledging the identity and existence of the property.

It is further submitted that property documents clearly mentioned Kh. No. 12, previously 12/11, 12, 18/2, 19, 20, 21/1, 22 and 26, New Mandoli Industrial Area, Delhi, and the connection continued uninterrupted for years. That thereafter, Smt. Dimple transferred the said property in favour of the complainant vide registered GPA dated 26.09.2023, wherein once again all the khasra numbers are clearly and specifically recorded.

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In view of the above facts, the contention of the respondent of Khasra Numbers incorrect, the address mismatched, or that no record exist, is wholly false misleading and contrary to the Respondent's own past records and conduct.

4. Arguments of both the parties were heard.


5. From the narration of facts and material placed before us we find that the application of the complainant applied for name change against CA no. 101620214 which was rejected by OP on the grounds of mis-match of address in the documents submitted by the complainant and the address mentioned in the electricity bill of connection having CA no. 101620214.

During the course of arguments, OP was directed to produce the K.No. file of the connection whose name change has been sought for. OP failed to produce the K.No. file of the connection in question.

In the absence of the K.No. File, it is difficult for the Forum to ascertain the objection of the OP whether the address provided by the complainant and that in the electricity bill are same or not.

Therefore, we are of considered opinion that the name change to be made affective in favour of the complainant.

6. Since the objection of OP for name change is not sustainable, therefore, we don't find any hurdle in affecting the name change as applied for by the complainant.


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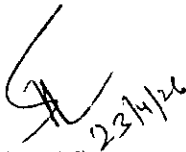
ORDER

The complaint is allowed. OP is directed to affect the name Change as applied for by the complainant vide request no. OONNG2410258676 against CA No. 101620214 at premises no. Kh. No. 12, previously 12/11, 12, 18/2, 19, 20, 21/1, 22 and 26, New Mandoli Industrial Area, Delhi-11009 3after completion of other commercial formalities as per DERC Regulations 2017.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(S.R. KHAN) 23/4/26
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)

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